

Defining and maintaining the right process is the key to delivery excellence.



Inqserve is all about arriving at Innovative QA Solutions and Services for its clients. We are a software test consulting and services company focusing on building a groundbreaking value proposition for our clients and partners,

We aim at assisting our clients in planning their test investments by teaming with their project teams to develop a custom solution for all their testing and QA needs.

We specialize in setting up test environments, building a test team of domain experts as needed and developing and managing the test processes in a record setting turnaround time to ensure that all projects that we undertake are executed on time and within budgets – every time.

Partnering with Inqserve for your testing and QA needs can provide many benefits to the companies which are seeking to improve the quality of their production applications reduce business risk through rigorous testing and augment and improve upon the incumbent testing teams and processes.

At Inqserve, we ensure that the business objectives agreed at the outset of the contract or business cases are managed through to successful completion and that there are noticeable and continuous improvements in the approach and methods used for testing within your organization.

Inqserve Edge

Partnering or sourcing your testing assignments to Inqserve allows you to reap benefits from the proven IQS methodologies and working principles.

THE IQS ENGAGEMENT MODEL: At Inqserve we believe in working in tandem with the client teams. We partner with the client in an incremental outsourcing model, dividing the work into small better managed work pieces with well defined deliverables and co-existing under a common umbrella ably controlled and worked by the client as needed. Inqserve can then extend project management as an extended capability or work under direct reporting relationship with the client.

THE IMPLICIT SERVICE LEVEL AGREEMENTS: Even if not explicitly stated within a project contract, Inqserve has the following SLAs built within its working principles:

- **On Time Delivery:**
- **Customer Satisfaction**
- **24 X 7 Support**
- **IPR & SECURITY**
- **THE IQS BUILDUP DRILL**
- **THE IQS VALUE – PEOPLE**



Inqserve Process Framework

IQS has a sound and proven process framework aiming at low project risk, on time/on budget deliveries, minimal error rate, high process visibility and enhanced customer satisfaction. Process implementation not only suggests complying to standard guidelines and procedures but also gives greater visibility to customers by delivering metrics (such as schedule/effort variance, productivity etc.) that measure the quality of the product/system which is the ultimate aim for any organization.



Inqserve CORE VALUES – FLEXIBILITY & SCALABILITY

QA and testing outsourcing agreements demand a degree of flexibility and scalability to help ensure fluctuations in scope and timescales can be met. At Inqserve, we are always open to step up to the challenge as and when needed. Be it change in testing commitments due to new or enhanced systems, scope creeps due to additional releases planned by the client, increased levels of system or data integration or simply the growing demands for regression tests resulting due to natural growth of the system functionality being developed, Inqserve can scale up and adjust the time lines and schedules faster than any other service provider in our domain space.



Inqserve SUPPORT FOUNDATIONS – SOUND CONFIGURATION MANAGEMENT

To help clients overcome changing requirements, Inqserve maintains a comprehensive change and configuration management system. The teams are geared and trained to follow sound Software Configuration Management (SCM) practices to consolidate all Change Requests and perform an impact analysis on the Project Schedule, resources, costs and assess the technical feasibility of the changes. These are all taken into account before the assessment is discussed with the client. Upon approval, an updated Project Schedule is laid out to execute a particular change request.

Inqserve TEST OFFERING

MANUAL & AUTOMATION: Our QA Engineers are equally well versed with the concepts and intricate details of the manual and automated test practices. We details a comprehensive test strategy for any given assignment and make recommendations on the test approach and test types suited for the assignment and work in collaboration with the client to arrive at a right mix of the manual and automated test cycles for the client on a given project.

We are equally competent to execute manual test cycles for unit, integration and system tests just as we are equipped to carry out extensive rounds of automated performance, load and regression test cycles.

Our defect management procedures allow the usage of all leading defect management and reporting tools including Quality Centre, Remedy, Aardvark and Bugzilla. We also support in-house and custom build management systems and procedures to allow the client maximum flexibility in following the system under use.

Used strategically, test automation will reduce the cost of testing to the business directly, by reducing the time to test and indirectly by improving software quality and reliability across projects. It should be seen as an investment and not an overhead.
