



Company Introduction

InQserve is a business consulting firm offering advisory and training solutions to organizations across domains partnering in their efficient deliveries, growth and success.

We are enthused to work as a channel partner for all upcoming startups and established names in the industry to offer our experience in the areas of resource training for both technical and soft skills trainings, process framework creation and process certifications and as outsource vendor for verification and validation projects.

In the current market scenario, organizations which can outlast competition and grow are the ones which are slender and efficient in their day to day operations.

InQserve brings forth its rich experience to help you reshape your organization at the grass root level by assisting in creating a transformational roadmap and execution plan covering business processes, applications, data, and information technology infrastructure for your organization.

SERVICES & SOLUTIONS

With world-class capabilities to design quality systems and processes, InQserve offers a broad range of end-to-end services to respond to all business challenges well in time and within projected costs.

Our solutions and services are well suited for small and medium enterprise to a large multi-national brand, aligned to any industry globally and applicable across all its hierarchical levels working with equal fervour for Corporate Enterprises, Government sector and Non – profit



Training and Development

Top performing organizations are in a constant need to build highly motivated and a self directed team of professionals. InQserve provides a stack of training solutions that can help your organization build the desired competencies.



Collaboration

For better management of the company's business processes for improving overall product/service quality, minimizing defects and/or costs, and eliminate business challenges being faced either internally or from the external environment.

Value Proposition

Commitment to results - Guaranteed benefits by leveraging InQserve's capability to architect and manage customer's IT stack.

InQserve's ensures that values are driven into customer engagements right from inception to the final delivery.

Increased company value - Improve your performance and maximize your profits when partnering with InQserve. Our able solutions will give your company the needed head start from your competitors and result in greater value for your business and customers.

Competitive Advantage - As business gets more aggressive, the requirements for staying ahead of the competition also increase. One of the ways you can rise above your competition is to utilize custom services that are specifically tailored for your business.



CORE COMPETENCIES

InQserve engages with its customers and helps develop individual and organizational capability through – TRAINING & DEVELOPMENT, CONSULTING and CERTIFICATIONS.



Consulting:

The quality of the process determines the quality of the company output. Robust and flexible processes enable your organization to consistently deliver on quality, time and budget with greater predictability.



Certification:

Our services draw upon industry-standard frameworks such as TMMi, SEI CMM ®/ CMMI SM/ ISO 9000/ Six Sigma, best practices and industry benchmarks and provide context-specific process improvement solutions for organizations cutting across domains, sizes and verticals.



Contract Out / Collaboration:

We provide consultancy / outsourcing using methodology that can help your organization identify areas of improvement and build sustainable models for cost optimization. This ensures better management of a company's business processes by improving overall product/service quality, minimizing defects and/or costs and eliminating business challenges being faced either internally or from competitors.

- **Process Framework** – what performers should do?
- **Best practices** – how it should be done?
- **Measures** – how well it's being done?
- **Optimizers** – how it can be improved?

FRAMEWORK APPROACH

Building robust frameworks and strong quality assurance & control processes around People, Processes, Technology and Knowledge for the clients

GAP ANALYSIS APPROACH

Addressing chronic performance issues requires dedicated analysis & initiative

We have the expertise to help you reshape your organization from the grass root level.

We evaluate processes by using an approach of stakeholder engagement, do an initial gap assessment and offer a FREE gap assessment report to help you evaluate your business better.

TRAINING & DEVELOPMENT SOLUTIONS

InQserve provides a stack of behavioural and functional training solutions that can help your organization build technical and soft skill competencies as needed.

Our time tested training methodologies are based on the principles of adult learning that help individuals apply concepts to complex business situations more efficiently.

Our team of trainers is a prominent mix of academicians, industry experts and globally experienced 'Facilitators' with experience ranging from 10 to 30 years.



Customized Programmes:

InQserve training programmes are set in a personalized milieu with emphasis on relevant Case Studies and Games. Experienced trainers work diligently with clients to customize solutions as suited to overcome individual specific challenges.



Learning Solutions:

Recognizing facts, individual strengths and effectiveness drives the team's overall performance. We offer Learning Solutions that enable large number of employees, irrespective of work locations to reach the highest levels of potency.



Out Bound Team Building Workshops and Trainings :

Out Bound Trainings is an evolving concept where the focus is more on team centred goals and its achievement rather than individual accomplishments. We offer a host of group activities tailored to suit a specific group to promote cohesive bonding and effective group dynamics. We are flexible to work on our in house locations or as suggested by our clients. Contact us for more details on group and team building exercises.

Core Strengths

- Working with best brains in the industry
- Leverage the potency of 80 plus Subject Matter IT Experts across various domains on the panel
- 24 x 7 Management Desk support assured for all engagements
- Team of highly experienced consultants and trainers with an average experience of 15+ years.
- Deliveries committed to Service Level Agreements to atomic details
- Pioneers in trainings on Neuro Linguistic Programming and Soft Skills Programmes
- Customized programmes and deployment approach.
- Focus on continuous improvement with client engagement at the epicentre of value creation



InQserve delivers dynamic solutions that can be customized to suit a particular training need. The result – a power packed, effective program. A few of the programs on offer are listed. For a complete list, please visit the trainings page at www.inqserve.com

Portfolio and Project Management



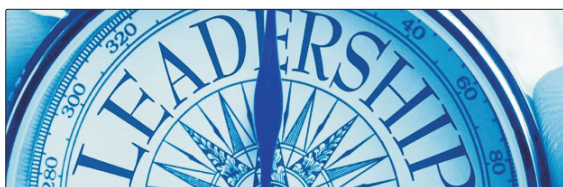
- CMMI / TMMi / ISO Overview
- Testing Concepts and Best Practices
- Management Processes
- Agile Project Management
- (P3O®) Foundation & Practitioner course
- PMP® Exam preparatory workshop

Organizational Success



- Stress Management
- Negotiation
- Emotional Intelligence: Self Awareness
- Team Effectiveness
- Time Management
- Presentation / Communication Skills
- First Time Managers

Leadership Academy



- Mission Control
- Leadership Skills
- Train the Trainer
- NLP

Technology



- Cloud Computing
- Microsoft Technologies
- Oracle RDBMS & SQL Server
- .Net & Java
- Advanced MS Office, MS Project and Basics

View our complete list of solutions and services at www.inqserve.com
For business enquiries, please write to us at queries@inqserve.com

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